



Syllabus for the post of JUNIOR TECHNICAL ASSISTANT (Computer Center)
(WRITTEN TEST & SKILL TEST)

Linux Server Administration:

Understand and use essential tools	<ul style="list-style-type: none">- Access a shell prompt and issue commands with correct syntax- Use input-output redirection (>, >>, , 2>, etc.)- Use grep and regular expressions to analyze text- Access remote systems using SSH- Log in and switch users in multiuser targets- Archive, compress, unpack, and uncompress files using tar, star, gzip, and bzip2- Create and edit text files- Create, delete, copy, and move files and directories- Create hard and soft links- List, set, and change standard ugo/rwx permissions- Locate, read, and use system documentation including man, info, and files in /usr/share/doc
Create simple shell scripts	<ul style="list-style-type: none">- Conditionally execute code (use of: if, test, [], etc.)- Use Looping constructs (for, etc.) to process file, command line input- Process script inputs (\$1, \$2, etc.)- Processing output of shell commands within a script- Processing shell command exit codes
Operate running systems	<ul style="list-style-type: none">- Boot, reboot, and shut down a system normally- Boot systems into different targets manually- Interrupt the boot process in order to gain access to a system- Identify CPU/memory intensive processes and kill processes- Adjust process scheduling- Manage tuning profiles- Locate and interpret system log files and journals- Preserve system journals- Start, stop, and check the status of network services- Securely transfer files between systems
Configure local storage	<ul style="list-style-type: none">- List, create, delete partitions on MBR and GPT disks- Create and remove physical volumes- Assign physical volumes to volume groups- Create and delete logical volumes- Configure systems to mount file systems at boot by universally unique ID (UUID) or label- Add new partitions and logical volumes, and swap to a system non-destructively
Create and configure file systems	<ul style="list-style-type: none">- Create, mount, unmount, and use vfat, ext4, and xfs file systems- Mount and unmount network file systems using NFS- Extend existing logical volumes- Create and configure set-GID directories for collaboration- Configure disk compression- Manage layered storage- Diagnose and correct file permission problems

Deploy, configure, and maintain systems	<ul style="list-style-type: none"> - Schedule tasks using at and cron - Start and stop services and configure services to start automatically at boot - Configure systems to boot into a specific target automatically - Configure time service clients - Install and update software packages from Red Hat Network, a remote repository, or from the local file system - Work with package module streams - Modify the system bootloader
Manage basic networking	<ul style="list-style-type: none"> - Configure IPv4 and IPv6 addresses - Configure hostname resolution - Configure network services to start automatically at boot - Restrict network access using firewall-cmd/firewall
Manage users and groups	<ul style="list-style-type: none"> - Create, delete, and modify local user accounts - Change passwords and adjust password aging for local user accounts - Create, delete, and modify local groups and group memberships - Configure superuser access
Manage security	<ul style="list-style-type: none"> - Configure firewall settings using firewall-cmd/firewalld - Create and use file access control lists - Configure key-based authentication for SSH - Set enforcing and permissive modes for SELinux - List and identify SELinux file and process context - Restore default file contexts - Use boolean settings to modify system SELinux settings - Diagnose and address routine SELinux policy violations
Manage containers	<ul style="list-style-type: none"> - Find and retrieve container images from a remote registry - Inspect container images - Perform container management using commands such as podman and skopeo - Perform basic container management such as running, starting, stopping, and listing running containers - Run a service inside a container - Configure a container to start automatically as a systemd service - Attach persistent storage to a container
Cluster Management	<ul style="list-style-type: none"> - Job management - Queue maintenance - Slurm/PBS - Kubernetes Basics

Network and Hardware Administration:

Network Fundamentals	<ul style="list-style-type: none"> - Introduction to the OSI Model - Introduction to IPv4 (Internet Protocol) - IPv4 Packet Header - Address Resolution Protocol (ARP) - Introduction to TCP and UDP - TCP Header - Introduction to ICMP - Introduction to DNS - User mode and Privileged mode
VLANs	<ul style="list-style-type: none"> - VLANs Basic - How to configure VLANs

Wireless	<ul style="list-style-type: none"> - Introduction to Wireless Networks - Introduction to Wireless LANs - Wireless LAN 802.11 Service Sets - Introduction to Wireless Security - Wireless Authentication Methods - Wireless Encryption and Integrity - Wi-Fi Protected Access (WPA) - WLC WPA2 PSK Authentication
IP Connectivity	<ul style="list-style-type: none"> - Introduction to Routers and Routing - Router Basic Configuration - Introduction to Wide Area Networks (WAN)
IPv4 Subnetting	<ul style="list-style-type: none"> - Introduction to Subnetting - Basics of Binary Numbers - Subnetting in Binary, Decimal (Fast Method) - Classless Inter-Domain Routing (CIDR) - Variable Length Subnet Mask (VLSM) - Route Summarization - Hexadecimal to Binary and Decimal Conversion - Create a Subnetting Cheat Sheet
IPv6	<ul style="list-style-type: none"> - Introduction to IPv6 - Shortening IPv6 Addresses - How to find IPv6 Prefix - IPv6 Address Types - IPv6 Address Assignment Example - IPv6 Summarization
Routing	<ul style="list-style-type: none"> - Default Gateway - Static Routing - IPv6 Static Route - IP Routing Explained - Router on a Stick - InterVLAN Routing
OSPF (OPEN SHORTEST PATH FIRST)	<ul style="list-style-type: none"> - Introduction to OSPF - OSPF Configuration - OSPF Packets and Neighbor Discovery - OSPF Reference Bandwidth - OSPF Router ID
DHCP (Dynamic Host Configuration Protocol)	<ul style="list-style-type: none"> - Introduction to DHCP - DHCP Server Configuration - DHCP Relay Agent - DHCP Client - DHCP Server IPv6 Configuration
SNMP	<ul style="list-style-type: none"> - Introduction to SNMP
NAT	<ul style="list-style-type: none"> - Introduction to NAT and PAT - NAT Static & Dynamic - Port Address Translation (PAT)

(QoS) Quality of Service	<ul style="list-style-type: none"> - Introduction to Quality of Service (QoS) - IP Precedence and DSCP Values - Classification
Automation and Programmability	<ul style="list-style-type: none"> - Device Programmability - REST API - Data Models and Structures - Introduction to Software-Defined Networking (SDN) - Spine and Leaf Architecture
Cloud Computing	<ul style="list-style-type: none"> - Virtual Machines and Containers - Introduction to Cloud Computing - Cloud Connectivity
Hardware and Assembling	<ul style="list-style-type: none"> - PC Components - Network Switch and Routers - Power supply - Rack maintenance
Additional Requirement (Windows, Online Support)	
Windows System Administration	<ul style="list-style-type: none"> - Fundamentals of Windows system administration. - Install, configure, and maintain Windows Server operating system. - Configure and manage user accounts and groups in Active Directory. - Manage file and print services in a Windows environment.
License Server Support	<ul style="list-style-type: none"> - Importance of license servers in software distribution. - Install and configure license server software on various platforms. - Manage license files and monitor license usage. - Troubleshoot common issues related to license servers and clients.
Support for online meetings/video conferencing	<ul style="list-style-type: none"> - Knowledge of online meeting software (e.g., Cisco WebEx, Microsoft Teams, Google Meet) - Troubleshoot issues related to audio, video, screen sharing, etc.
